



INFORMATIONAL MEMO

TITLE:	SINGLE ENTRY POINT (SEP) REQUEST FOR PROPOSAL (RFP) AWARDEE STATUS UPDATE
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	JANUARY 17, 2020
DIVISION AND OFFICE:	OFFICE OF COMMUNITY LIVING
PROGRAM AREA:	CASE MANAGEMENT AND QUALITY PERFORMANCE DIVISION
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Purpose and Audience:

The purpose of this Informational Memo is to provide interested stakeholders a status update from the Department of Health Care Policy & Financing (Department) regarding the Single Entry Point (SEP) Request for Proposal (RFP) awardee selection and formal protest activities for all Regions/Districts posted in the October 2019 solicitation.

Information:

In October 2019, the Department issued an RFP soliciting competitive, responsive proposals from experienced and financially sound organizations to perform as a Single Entry Point (SEP) agency. SEP agencies serve within a local area where a current or potential Long-Term Services and Supports (LTSS) member can obtain LTSS information, screening, assessment of eligibility, assessment of need, and referral to appropriate LTSS programs. SEP agencies also provide members who receive LTSS within their designated Region/District with ongoing case management services.

On December 30, 2019, the Department issued a Notice of Intent to Award for Solicitation # RFP UHAA 202000042. The evaluation committee made a recommendation for the award of four contracts conforming to the solicitation. The

Department will award the following contracts, for the geographic Regions/Districts, to the offerors listed below:

1. SEP Region/District 1 – Mesa County - Rocky Mountain Health Maintenance Organization, Inc. D/B/A Rocky Mountain Health Plans
2. SEP Region/District 2 – Boulder, Broomfield, Clear Creek, and Gilpin Counties - Adult Care Management, Inc.
3. SEP Region/District 3 – Adams, Arapahoe, Denver, Douglas, and Elbert Counties – Rocky Mountain Human Services
4. SEP Region/District 4 – El Paso, Park, and Teller Counties - The Resource Exchange, Inc.

The offeror's listed for Region/Districts 2 and 4 are currently providing SEP services for those geographic regions and will continue providing quality services. Effective July 1, 2020, members currently receiving SEP services in SEP Region/District 1 will be transitioned to Rocky Mountain Health Maintenance Organization, Inc. D/B/A Rocky Mountain Health Plans. The Department will be working closely with both the current and incoming SEP agency for Region/District 1 over the coming months to ensure a seamless transition for members receiving services to the newly awarded agency.

The Department continues to work through formal protest activities for Region/District 3. Additional information will be released as it becomes available.

Attachment(s):

None

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